

Before installing the software, please carefully read the following user agreement, including the software license and service agreement and privacy policy.

User Agreement for Ma Dao Voice Assistant Software

[Preface and Introduction]

Welcome to use the "Madao Voice Assistant" software and services! Ma Dao Voice Assistant "is a client software and related network service provided by Hong Kong Ma Dao Information Technology Co., Ltd. (hereinafter referred to as" Ma Dao Technology ").

In order to use the "Madao Voice Assistant" software (hereinafter referred to as the "Software") and services, you shall read and comply with the "Madao Voice Assistant Software User Agreement" (hereinafter referred to as the "Agreement"). Please read carefully and fully understand the contents of each clause, especially the clauses that exempt or limit liability, and choose to accept or reject them.

Unless you have read and accepted all the terms of this agreement, you have no right to download, install or use this software and related services. Your downloading, installation, and use behavior shall be deemed as your reading and agreement to the constraints of this agreement.

1、 [Scope of the agreement]

1.1 [Scope of Applicable Parties of the Agreement]

This agreement is between you and Hong Kong Madao Information Technology Co., Ltd. regarding your download, installation, use of this software, and use of this service.

1.2 [Agreement Relationship]

The content of this agreement, including the agreements, rules, and specifications related to this software and service, will be released by Madao Technology from time to time. Once the relevant agreements, rules, specifications, and other contents related to this service are officially released, they become an integral part of this agreement and constitute a unified whole. You should also comply with them.

2、 [Account registration and management]

2.1 [Account Subject License]

This service is mainly aimed at adults, therefore, when you start the registration process or use this service in other permitted forms, you should have full civil capacity. If you are under 18 years old or do not have full capacity for civil conduct, please read this agreement with your guardian and use this service with their consent.

2.2 [Account real name authentication]

In order to implement the requirements of national laws and regulations on real name authentication, enable you to better use Madao voice assistant products and related services, and

ensure the security of your account, you need to provide us with your real phone number when registering. In addition, in order to provide you with some existing or future online features, we may also strictly collect other personal information from you in accordance with legal and regulatory requirements. Before using this service, you should register an account with your real name according to the prompts on the page, and fill in relevant information that is true, accurate, legal, and valid as required. You should also confirm your agreement to this agreement, the "Madou Voice Assistant Privacy Policy" and other relevant rules and policies. If the materials or information you submit or provide are inaccurate, untrue, non-standard, or the company has reason to suspect that they are incorrect, untrue, or illegal, we have the right to refuse to provide you with relevant functions. You may not be able to use this software and related services or may be restricted in certain functions during use. Your account is the proof of your login and use of this service. This account is non transferable, non giftable, and non inheritable.

2.3 [Account usage and management]

2.3.1 When registering and using an account, you must promise and guarantee that:

(1) Take full responsibility for the authenticity, legality, and validity of registration information, update registration information in a timely manner, and shall not register accounts or use this service under the name of others;

(2) Properly safeguard the account and password, and assume legal responsibility for all actions under the account; Any losses and consequences caused by your improper storage of account information, active disclosure, or being attacked or defrauded by others shall be borne by you. If you discover any unauthorized use of your account to log in and use this service or other situations that may cause your account to be stolen or lost, we recommend that you notify us immediately. You understand that it takes reasonable time for our company to take action on your request. Unless our company is at fault, we are not responsible for any consequences that may have occurred prior to taking action.

(3) The account you have set up must not violate relevant national laws and regulations. Your account name, avatar, profile, and other personal information must not contain illegal or harmful information. Without the permission of others, you are not allowed to open an account in the name of others (including but not limited to using someone else's name, avatar, etc. in a way that can confuse people), and you are not allowed to maliciously register an account (including but not limited to frequent registration, batch registration of accounts, etc.);

(4) Only for your own use of the account, and may not be transferred, lent, rented, or provided to others in any form.

2.3.2 In order to comply with relevant laws and regulations and ensure the security of your account, our company may periodically or irregularly use different methods to verify your identity, including but not limited to requiring the input of verification codes, phone number verification, email authentication, etc. If you are unable to complete the verification or refuse the verification, our company may reasonably suspect that there is a security risk to your account, suspend the provision of some or all of our services to you, and have the right to take further measures. If we discover that

you have engaged in illegal and irregular behavior such as using false information to obtain account registration, as well as violating the provisions of this agreement, we have the right to unilaterally take measures such as setting a deadline for correction, suspending use, and canceling the account without notice.

2.3.3 Users who discover any illegal use of their user accounts should immediately notify us, and we will provide maximum cooperation and handling. We do not assume any responsibility for any losses caused to users due to account or password leaks.

2.3.4 You can cancel your account and terminate the service relationship with Madao Voice Assistant at any time. Please note that before canceling your account, you should ensure that there are no outstanding transactions or other rights and obligations, and there are no other situations that may cause disputes or make it difficult to resolve disputes that have already occurred due to cancellation, including but not limited to your account being frozen or restricted, and your cancellation is for the purpose of avoiding investigation and evidence collection. If a user requests to cancel their account with us, and upon our review and approval, we will cancel the registered user, and the user will terminate their contractual relationship with us. But even after the user cancels their account, we still have the right to:

- (1) Retain the user's registration data and previous behavior records, except for personal information;
- (2) Exercise the rights stipulated in this agreement against users who have engaged in illegal behavior or violated this agreement during the use of this service before logging out.

3、 [About this service]

3.1 [This service content]

The content of this service refers to the voice transcription, voice translation and other related services provided by Madao Technology to users through this software (referred to as "this service"), but not limited to services that may be changed or updated due to various factors. We will make every effort to ensure the normal operation of this service on the existing technology, and strive to improve and enhance the technology to enable users' usage activities to proceed smoothly; We will adhere to the principle of honesty and credibility, provide users with safe, stable, and continuous services, ensure their normal use, and not arbitrarily interrupt or stop providing this service. We have the right to review your registration application and decide whether to accept you as a user of this service. We have the right to take action against your violation of relevant laws and regulations or the provisions of this agreement, including but not limited to suspending services, restricting use, terminating services, deleting information, taking appropriate legal actions against your illegal and irregular behavior, and storing relevant information in accordance with laws and regulations, reporting to relevant departments, etc.

3.2 [This service form]

You can use this service in the form of a client through a computer or other terminal, and

cooperate with intelligent hardware such as mice and keyboards produced by Madao Technology (which users need to purchase separately) to use this service. At the same time, Madao Technology will continuously enrich the terminals, forms, etc. for your use of this service, and the specific information provided by Madao Technology shall prevail.When using this service, you should choose the software version that matches your terminal, system, etc. Otherwise, you may not be able to use this service properly.

3.3 [Scope of License]

3.3.1 Madao Technology grants you a non transferable and non exclusive license to use this software. You can download, install, and use this software on a single terminal device.

3.3.2 You can make a copy of this software for backup purposes only. The backup copy must include all copyright data contained in the original software.

3.3.3 All other rights not expressly authorized by this clause and other provisions of this agreement are still reserved by Madao Technology, and you must obtain written permission from Madao Technology when exercising these rights. If Madao Technology fails to exercise any of the aforementioned rights, it does not constitute a waiver of such rights.

3.4 You must act in good faith and with caution when engaging in all activities related to this service, including but not limited to accessing, browsing, utilizing, reposting, and promoting; Not allowed to use this service to engage in activities prohibited by laws and administrative regulations, such as endangering national security and public interests, disrupting economic and social order, and infringing on the legitimate rights and interests of others; You are not allowed to input, induce this service to generate or disseminate the following content that violates laws and regulations, is politically related, or infringes on the legitimate rights and interests of others:

- (1) Opposing the fundamental principles established by the Constitution;
- (2) Endangering national security, leaking state secrets, subverting state power, and undermining national unity;
- (3) Damaging national honor and interests;
- (4) Distorting, vilifying, desecrating, or denying the deeds and spirit of heroes and martyrs, and insulting, slandering, or otherwise infringing upon their names, portraits, reputations, and honors;
- (5) Promoting terrorism, extremism, or inciting the implementation of terrorist or extremist activities;
- (6) Those who incite ethnic hatred, ethnic discrimination, and undermine ethnic unity;
- (7) Disrupting national religious policies, promoting cults and feudal superstitions;
- (8) Spreading rumors and disrupting economic and social order;
- (9) Spreading obscenity, pornography, gambling, violence, murder, terror, or inciting crime;
- (10) Insulting or slandering others, infringing on their reputation, privacy, portrait, intellectual property, trade secrets, and other legitimate rights and interests;
- (11) Contains false, harmful, coercive, harassing, infringing, defamatory, vulgar, obscene or other morally offensive content;
- (12) Other content restricted or prohibited by Chinese laws, regulations, rules, ordinances, and any legally binding norms.

4、 [Acquisition of software]

4.1 You can obtain this software directly from the website of Madao Technology, or from a third party authorized by Madao Technology.

4.2 If you obtain this software or an installation program with the same name as this software from a third party without authorization from Madao Technology, Madao Technology cannot guarantee that the software will function properly and will not be responsible for any losses caused to you as a result.

5、 [Installation and removal of software]

5.1 Madao Technology may develop different software versions for different terminal devices, and you should choose to download the appropriate version for installation based on your actual situation.

5.2 After downloading the installation program, you need to follow the steps prompted by the program to install it correctly.

5.3 If you no longer need to use this software or need to install a new version, you can remove it yourself. If you are willing to help Madao Technology improve its product services, please inform us of the reason for removal.

6、 [Software updates]

6.1 In order to enhance user experience and improve service content, Madao Technology will continuously strive to develop new services and provide you with software updates from time to time (which may take the form of software replacement, modification, feature enhancement, version upgrade, etc.).

6.2 In order to improve user experience and ensure the security and consistency of services, Madao Technology has the right to update the software, or change or restrict some of the software's functional effects without special notice to you.

6.3 If there are significant changes to this agreement, we will send an updated version on the official website of this software. If you do not agree with such changes, you can stop using the services of this software by logging out, closing relevant permission switches, etc; If you continue to use this software service, it means that you agree to be bound by the revised agreement.

6.4 The significant changes referred to in this agreement include but are not limited to:

(1) Our service model has changed significantly. Such as the purpose of processing personal information, the type of personal information processed, the use of personal information, etc.;

(2) We have made significant changes in our ownership structure, organizational structure, etc. All changes caused by business adjustment, bankruptcy and merger, etc.;

(3) The main object of personal information sharing, transfer or public disclosure has changed;

(4) Significant changes in the rights of end users to participate in the processing of personal

information and in the manner in which they are exercised;

(5) When the department responsible for handling personal information security, contact methods and complaint channels change;

(6) When the personal information security impact assessment report indicates that there is a high risk;

(7) With the release and implementation of policies or laws, changes are made in response to national policies or legal norms.

7、 [User data protection]

Protecting user data is a fundamental principle of Madao Technology, and Madao Technology will take reasonable measures to protect the data stored by users when using this service. Here is a reminder: Please confirm that the content entered when using this service will not contain sensitive information such as your or others' personal information, trade secrets, etc. We understand that the text dialogue information you input and the feedback you submit may contain personal information of others. If it does, please be sure to obtain the legal authorization of others to avoid improper disclosure of their personal information. Regarding the specific rules on how we collect, protect, and use personal information, please carefully read the provisions on personal service data protection listed in the "Madou Voice Assistant User Privacy Policy", which are an integral part of this agreement.

8、 [User behavior norms]

8.1 [User prohibited behavior]

Unless permitted by law or written permission from Madao Technology, you are not allowed to engage in the following behaviors:

(1) Delete copyright related data from this software and its copies;

(2) Reverse engineer, disassemble, decompile, or otherwise attempt to discover the source code of this software;

(3) To use, rent, lend, copy, modify, link, reproduce, compile, publish, publish, and establish mirror sites for the intellectual property rights owned by Madao Technology;

(4) To interfere with this software and its components, modules, data, etc. by oneself, authorizing others, or using third-party software;

(5) Other behaviors that are not expressly authorized, licensed, or violate this agreement and related agreements and rules by Madao Technology.

8.2 [Take responsibility for your own actions]

You fully understand and agree that you are responsible for all your actions in using this software. You should make your own judgment on the content you come into contact with when using this service, and bear all risks arising from the use of the content, including risks arising from reliance on the correctness, completeness, or usefulness of the content. Madao Technology cannot and will not be liable for any loss or damage caused to you by the aforementioned risks.

9、 [Opinions and Feedback (Complaints and Reports)]

9.1 The data involved in this service comes from the scope permitted by laws and regulations, including but not limited to the accumulation of public Internet and other information, and has been continuously filtered automatically and manually, but it still does not exclude that some of the information is flawed, unreasonable or discomfiting.

9.2 We respect the legitimate rights and interests of intellectual property and other rights holders, and actively take effective measures to protect the intellectual property and other legitimate rights and interests of others. If the intellectual property rights holder believes that this platform has infringed upon their legitimate rights and interests, they can report it to us through the folding entrance of the three horizontal lines in the upper right corner of the Ma Dao voice assistant software interface of this platform - the "Feedback" button, and provide us with truthful feedback and corresponding supporting materials. We will attach great importance to your opinions and take legal measures to address them.

10、 [intellectual property rights statement]

10.1 Madao Technology is the intellectual property owner of this software. The copyright, trademark, patent, trade secrets and other intellectual property rights of this software, as well as all data content related to this software (including but not limited to text, images, audio, video, charts, interface design, layout framework, relevant data or electronic files, etc.), are protected by the laws and regulations of the People's Republic of China and corresponding international treaties. Madao Technology enjoys the above-mentioned intellectual property rights in accordance with the law, except for the rights that the relevant rights holder should enjoy according to legal provisions.

10.2 Without the written consent of Madao Technology or the relevant rights holder, you shall not implement, utilize, or transfer the above-mentioned intellectual property rights for any commercial or non-commercial purposes on your own or license any third party.

11、 [Terminal Security Responsibility]

11.1 You understand and agree that this software or this service, like most Internet software and services, may be affected by many factors (including but not limited to user reasons, network service quality, social environment, etc.); It may also be subject to various security issues (including but not limited to illegal use of user data by others for real-life harassment; other software downloaded and installed by users or other websites visited may contain viruses, Trojan programs, or other malicious software, threatening the security of your terminal's data and data, thereby affecting the normal use of this software and service, etc.). Therefore, you should strengthen your awareness of personal data security protection to avoid losses.

11.2 You shall not create, publish, use, or disseminate malicious software used to steal service data from this software.

11.3 Maintaining software security and normal use is the joint responsibility of Madao Technology and you. Madao Technology will reasonably and prudently take necessary technical measures to protect your terminal data and data security in accordance with industry standards. However, you acknowledge and agree that Madao Technology cannot provide any guarantees in this regard.

12、 [disclaimer]

12.1 You are responsible for all your actions in using this service and all consequences arising therefrom, including but not limited to any services you provide, any content you publish, and any consequences arising therefrom. You shall bear all risks arising from the use of this service and its related content, including the authenticity, completeness, accuracy, timeliness, etc. of this service and its content. The content provided by this service is for your reference only and does not constitute any advice or commitment. We do not assume any damages or liabilities incurred by you or any third party due to the use of this service.

12.2 This service is provided based on the current state of technology and conditions that can be achieved. We make every effort to ensure the continuity and security of our services, but we cannot guarantee that the services provided are flawless, nor can we foresee and prevent legal, technical, and other risks at all times. Under no circumstances will the service be liable for the inability to access, service interruption, leakage, delay, stagnation or error of information and data, and the failure to provide or delay in providing services due to network connection failure, power failure, strikes, labor disputes, riots, uprisings, riots, fires, floods, storms, explosions, force majeure, wars, government acts, orders of international and domestic courts, hacker attacks, Internet viruses, technical adjustment of network operators, temporary government regulation or any other reason beyond reasonable control.

12.3 When this service recommends content from other websites in the form of links, we are not responsible for the validity of these websites or resources, and do not guarantee the authenticity or legality of any content, products, services, or other materials obtained from these websites. You should carefully discern the legality, accuracy, authenticity, applicability, completeness, and security of these contents, and take cautious preventive measures. If you are unsure whether these contents are legal, accurate, truthful, practical, complete, and secure, we recommend that you consult a professional first. Within the scope permitted by law, we shall not be liable for any personal or property damage caused by your use of any third-party information or links (including but not limited to the loss of computer viruses, defamation of reputation or goodwill, copyright or intellectual property rights due to downloading).

13、 [other]

13.1 By using this software or service, you are deemed to have read and agreed to be bound by this agreement. Madao Technology has the right to modify the terms of this agreement as necessary. You can refer to the relevant agreement terms in the latest version of this software and service. After the terms of this agreement are changed, if you continue to use this software or service, it shall be

deemed that you have accepted the modified agreement. If you do not accept the modified agreement, you should stop using this software.

13.2 This agreement is signed in Tsuen Wan, New Territories, Hong Kong, People's Republic of China.

13.3 The establishment, effectiveness, performance, interpretation, and dispute resolution of this agreement shall be governed by the laws of mainland China and the laws of the Hong Kong Special Administrative Region (excluding conflict of laws).

13.4 If any disputes or controversies arise between you and Madao Technology, they should first be resolved through friendly negotiations; If the negotiation fails, you agree to submit the dispute or controversy to the people's court with jurisdiction over the place where this agreement is signed.

The headings of all clauses in this agreement are for convenience of reading only and do not have any actual meaning in themselves, and cannot serve as a basis for interpreting the meaning of this agreement.

13.6 Regardless of the reason why any provision of this agreement is partially invalid or unenforceable, the remaining provisions shall remain valid and binding on both parties.

13.7 If there are multiple language versions of this agreement, such as Chinese or English, and the corresponding content is inconsistent, the Chinese version shall prevail.

(End)